

DIGITAL & TRENDS

Work from home: remote & hybrid work

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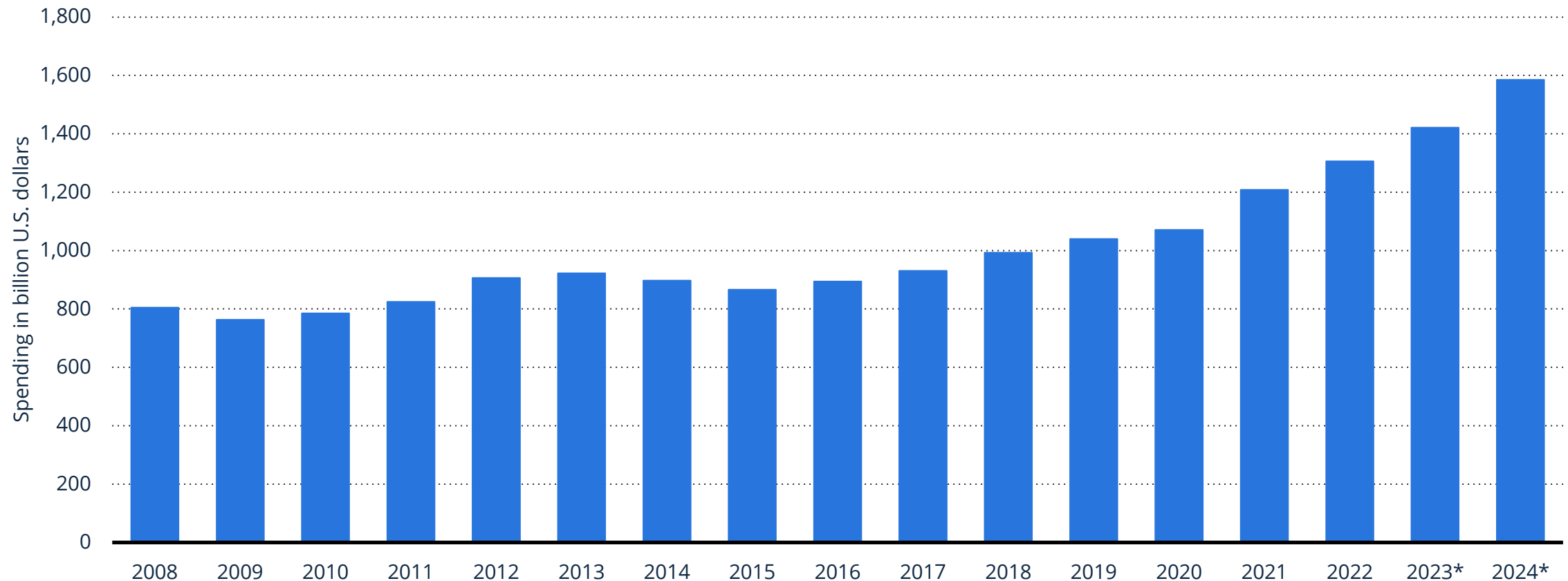
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CHAPTER 01

Overview

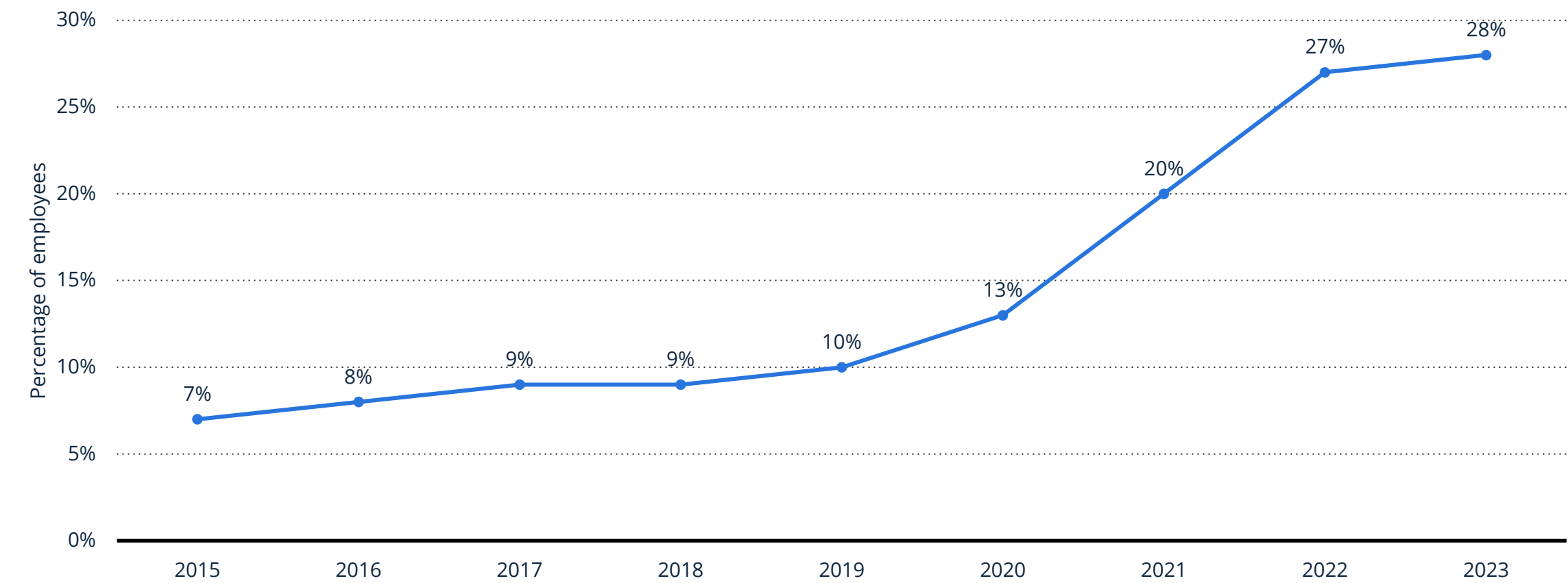
Information technology (IT) services spending forecast worldwide from 2008 to 2024 (in billion U.S. dollars)

IT services global spending forecast 2008-2024



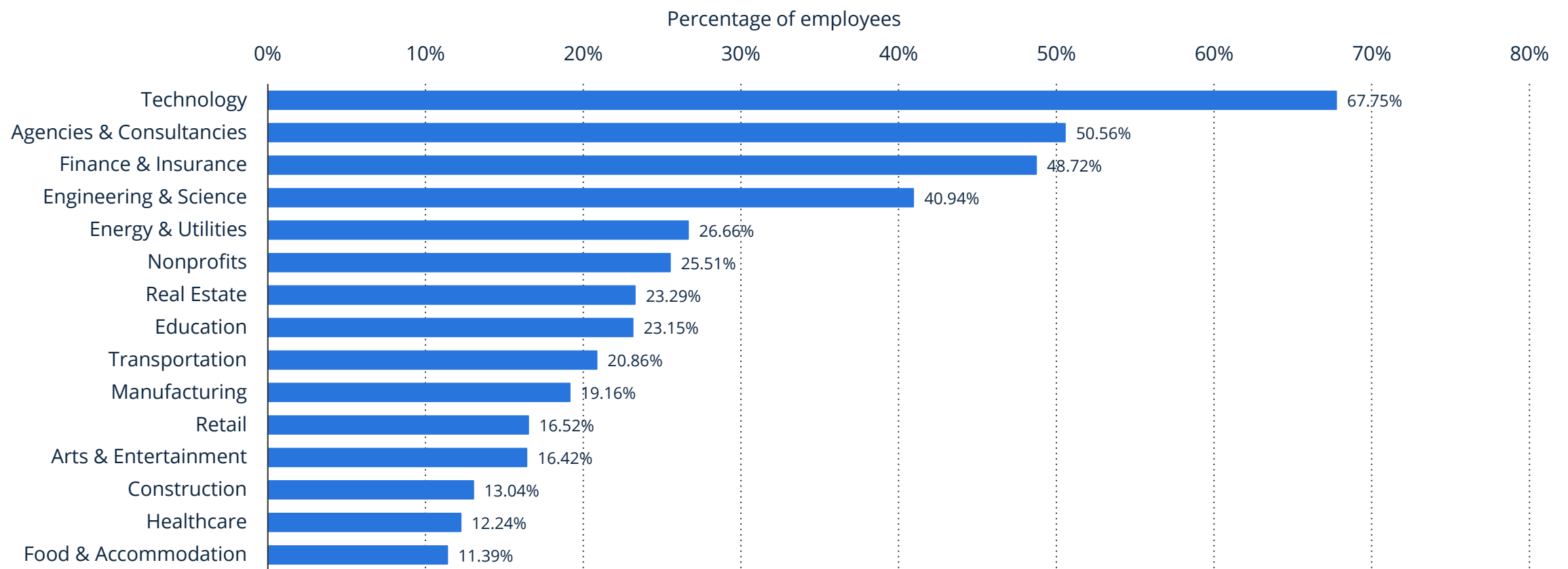
Percentage of employees who work from home all or most of the time worldwide from 2015 to 2023

Share of employees working primarily remotely worldwide 2015-2023



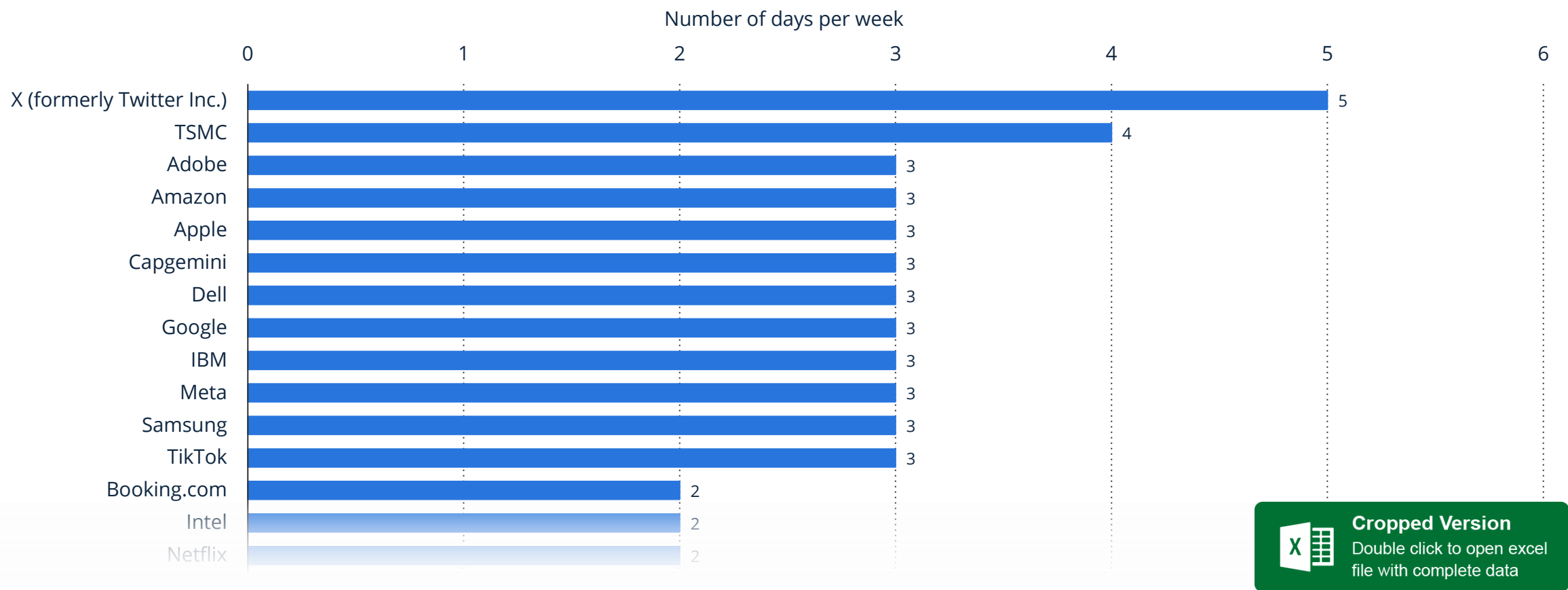
Percentage of employees who work fully or mostly remote worldwide in 2023, by industry

Percentage of employees working primarily remotely worldwide 2023, by industry



Return-to-office (RTO) mandates in select technology companies worldwide as of January 2024, by number of days

Return-to-office mandates in select tech companies worldwide 2024, by number of days

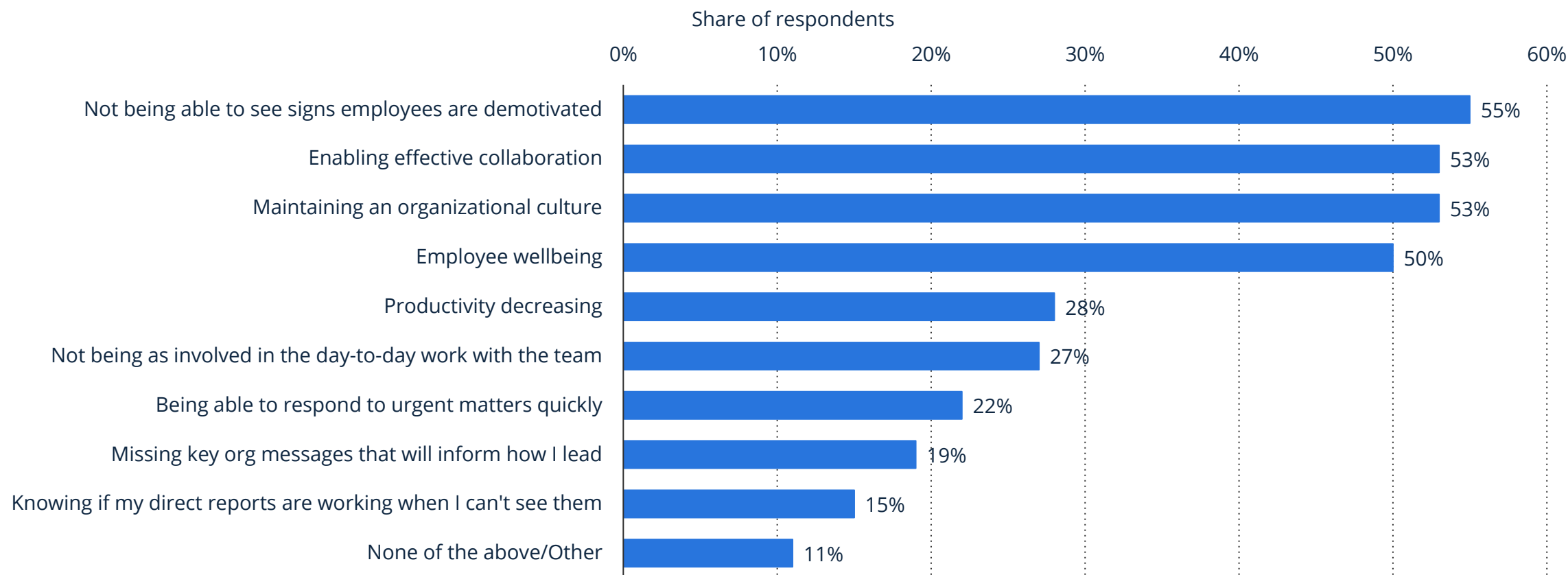


CHAPTER 02

Segment: Employer perspective

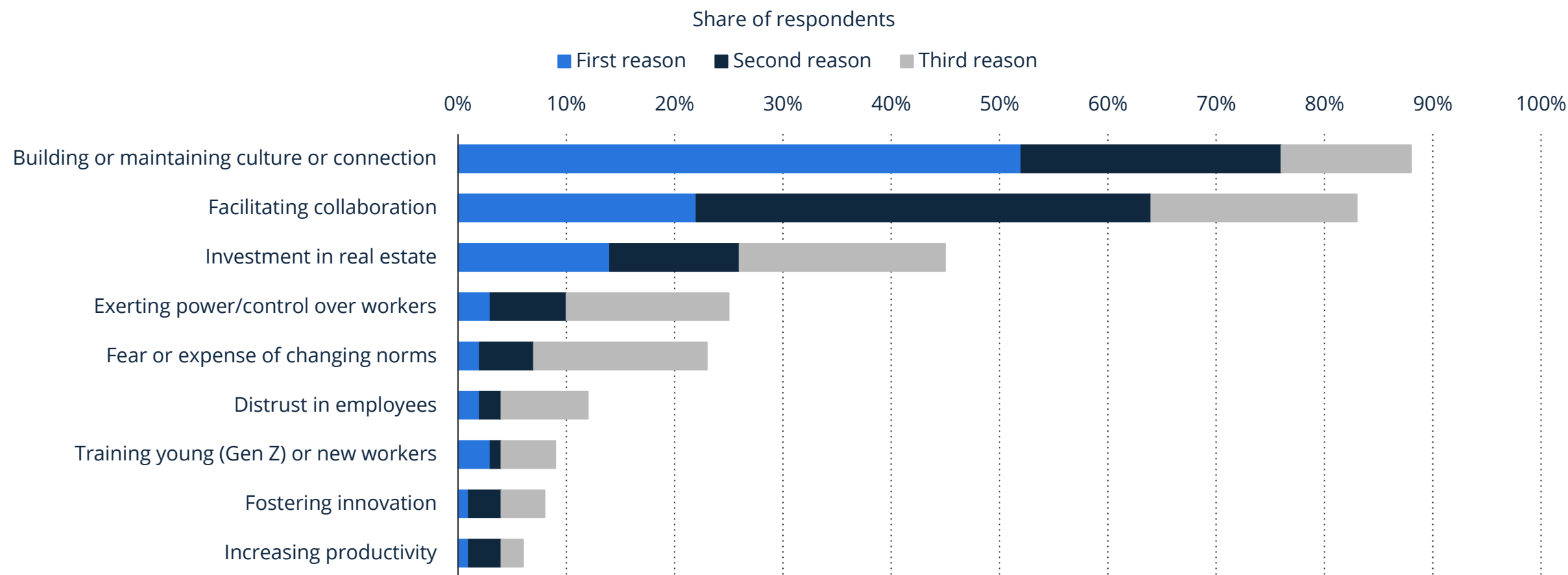
Concerns of organization leadership with hybrid work worldwide 2023

Concerns of organization leadership with hybrid work globally 2023



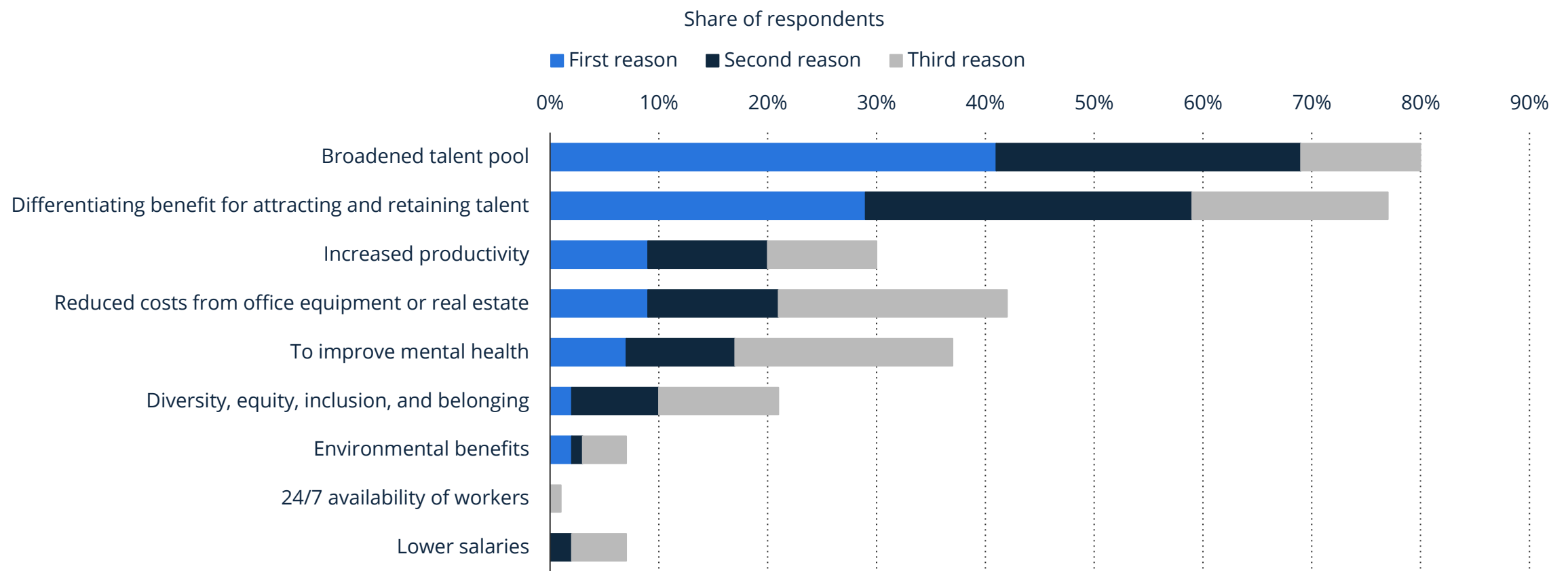
Leading reasons driving return-to-office mandates among organizations worldwide in 2023

Leading reasons driving return-to-office mandates among organizations globally 2023



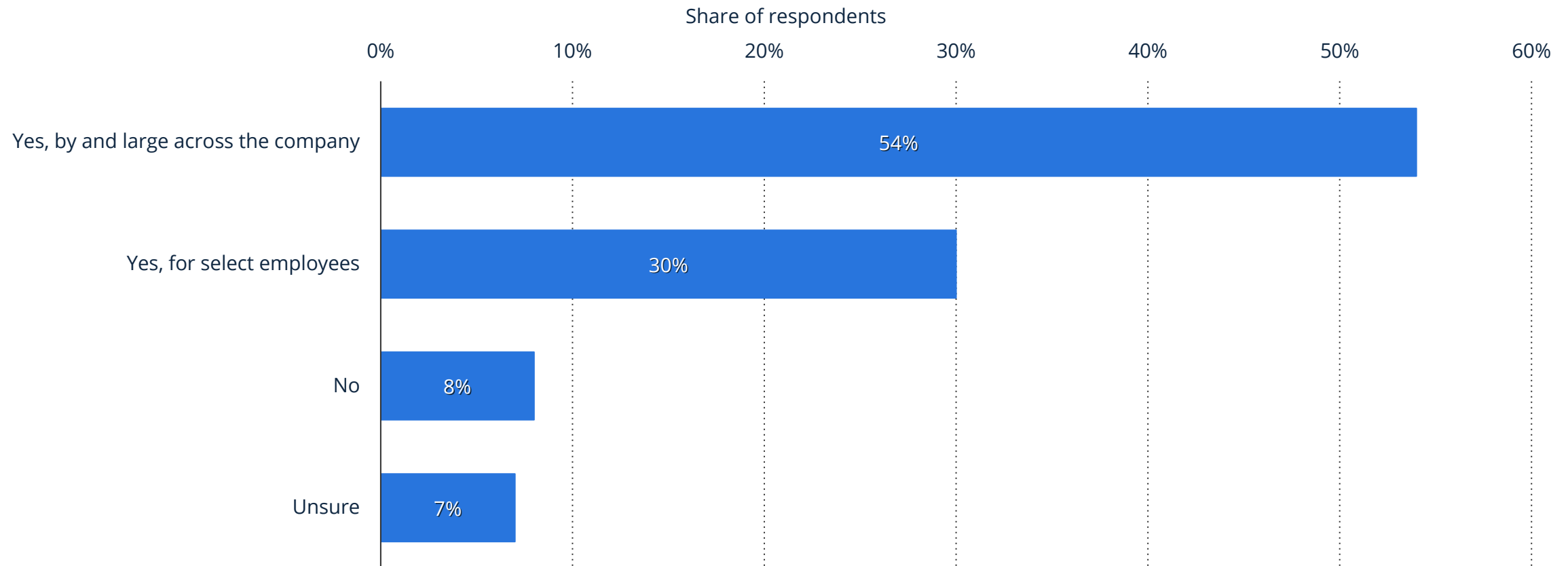
Reasons organizations globally adopted remote-first or fully remote work in 2023

Main reasons for adopting remote work policies globally in 2023



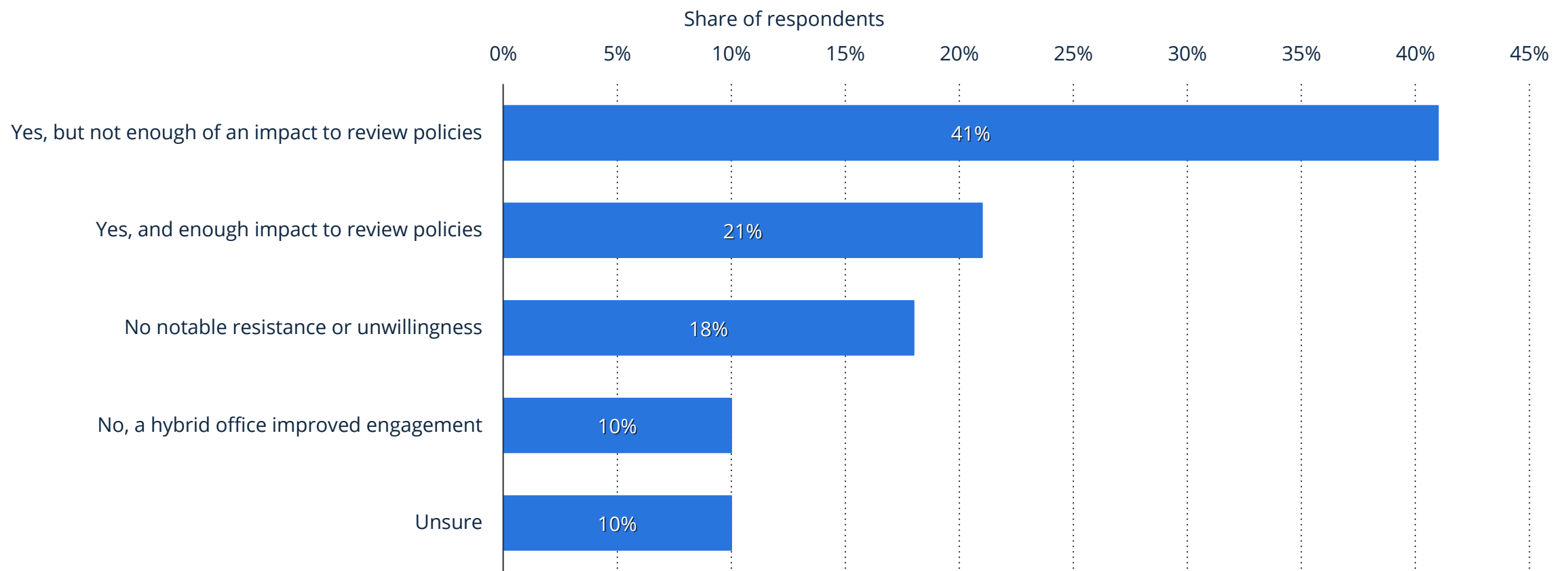
Trust in the productivity of remote employees by leadership in 2023

Trust in remote employee productivity from leadership in 2023



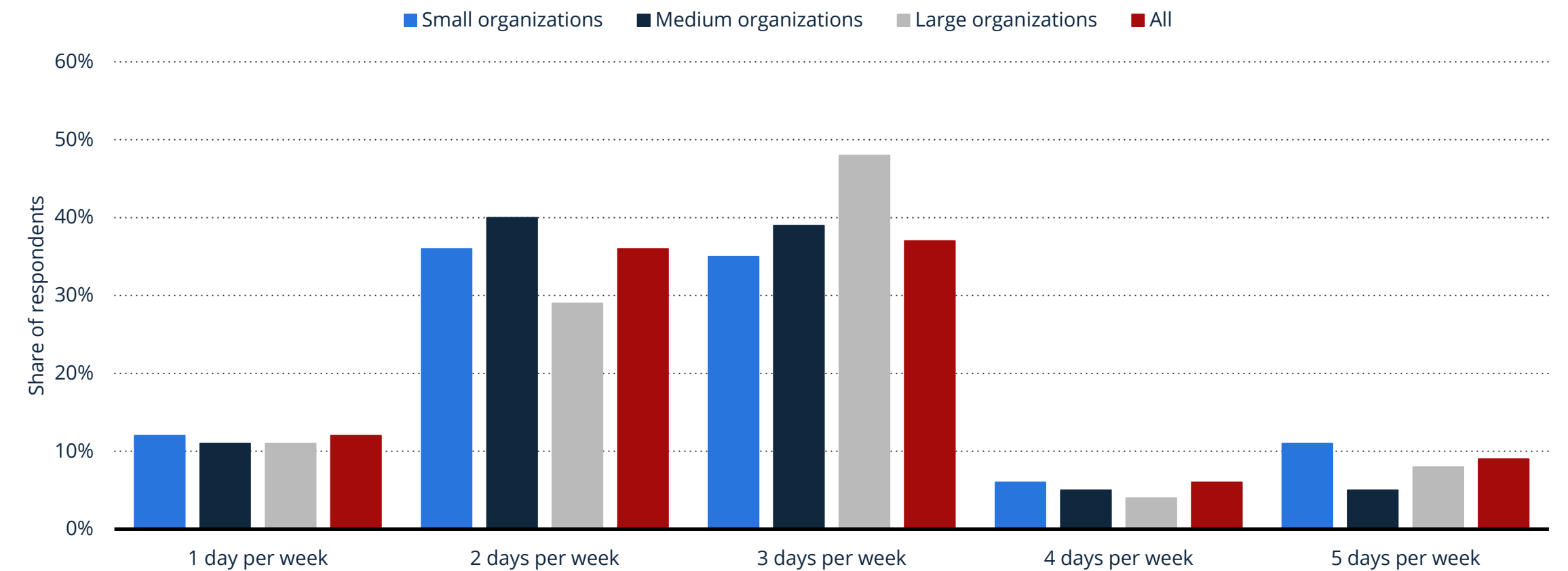
Resistance or unwillingness from employees to returning to the office in 2023

Unwillingness to return to the workplace in 2023



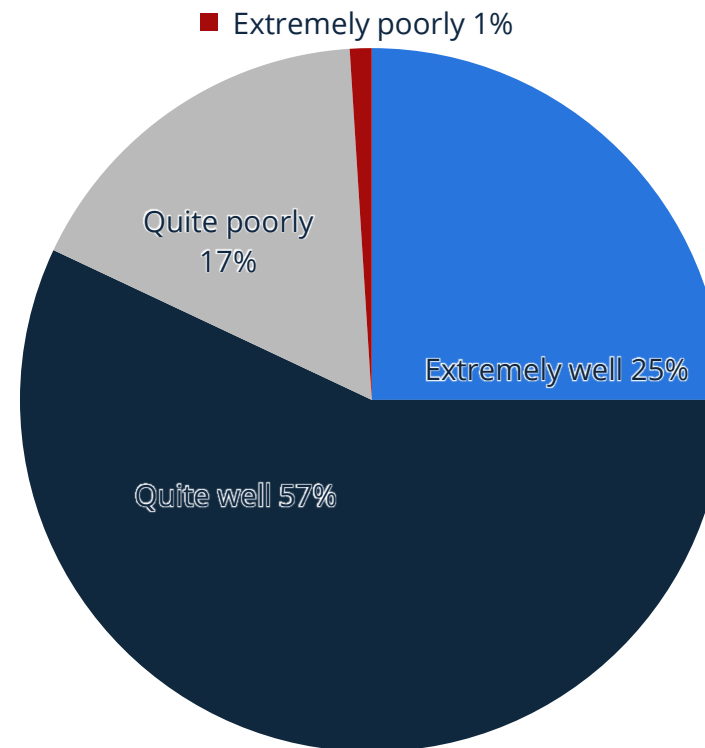
Days required to work from the office in tech companies worldwide in 2023, by size

Days required to work from the office in tech companies globally 2023, by size



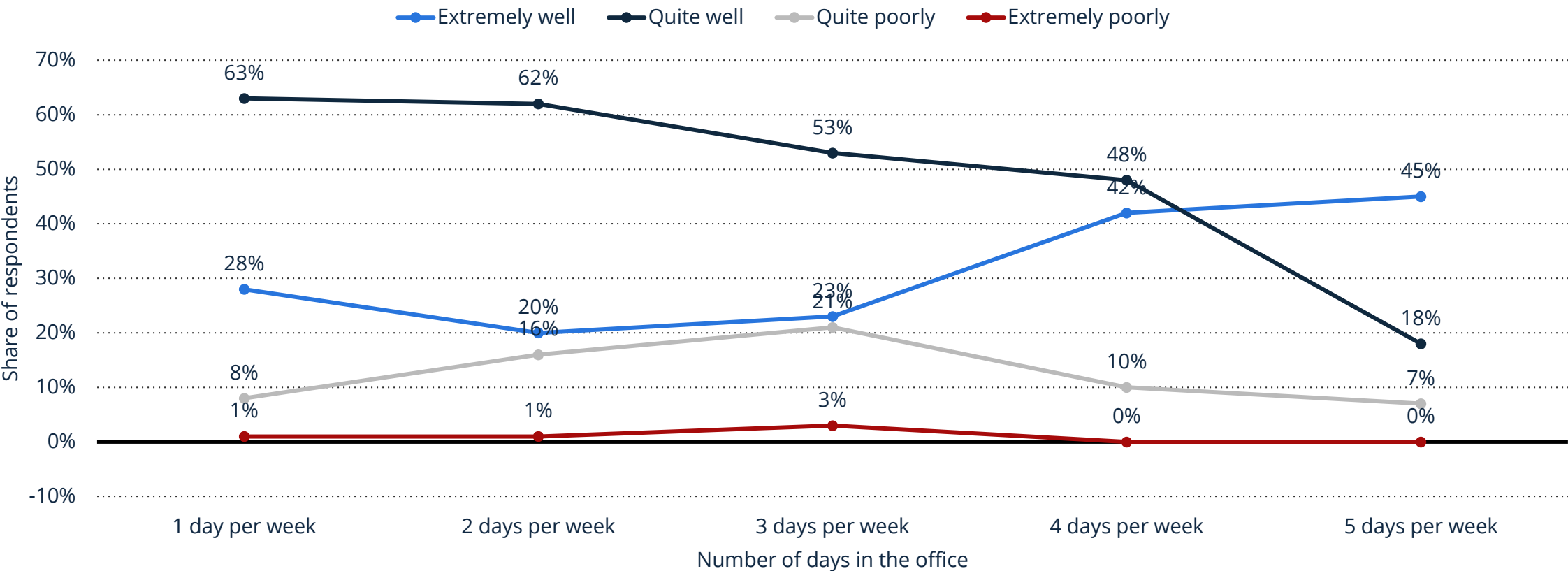
Remote work policy satisfaction according to technology industry leaders worldwide in 2023

Remote work policy satisfaction according to tech leaders globally 2023



Remote work policy satisfaction according to technology industry leaders globally 2023, by policy

Remote work policy satisfaction according to tech leaders globally 2023, by policy

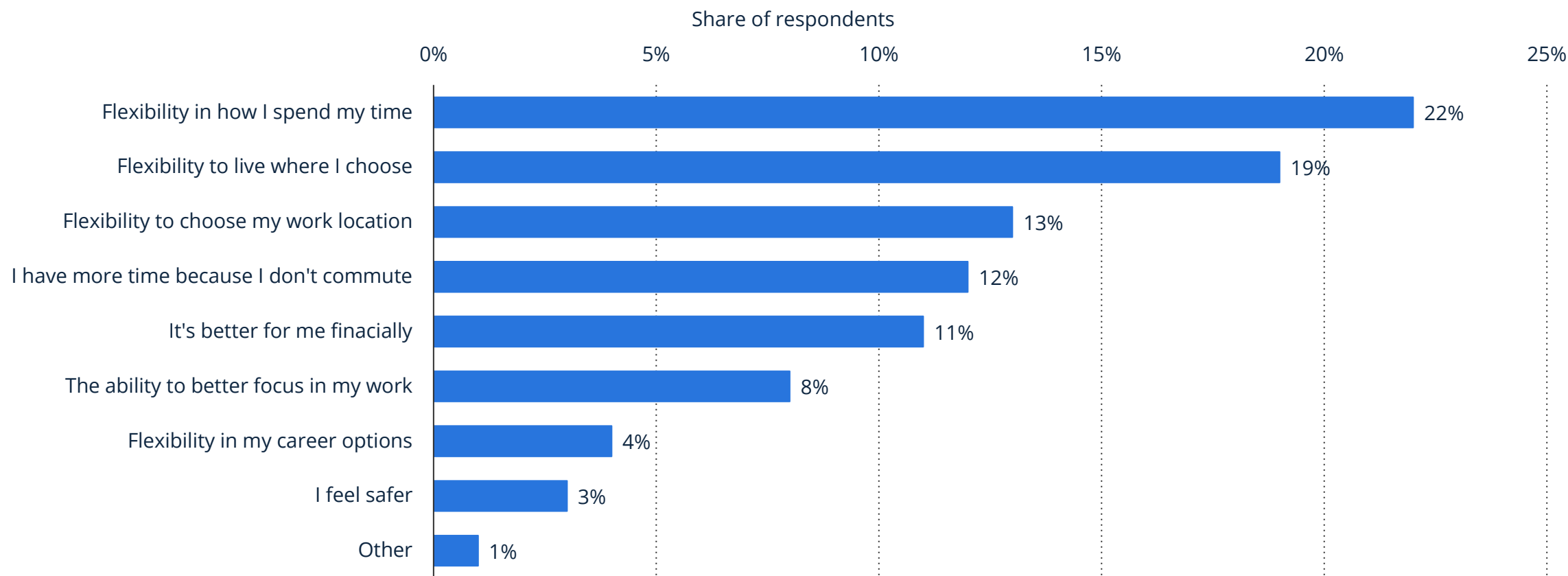


CHAPTER 03

Segment: Employee perspective

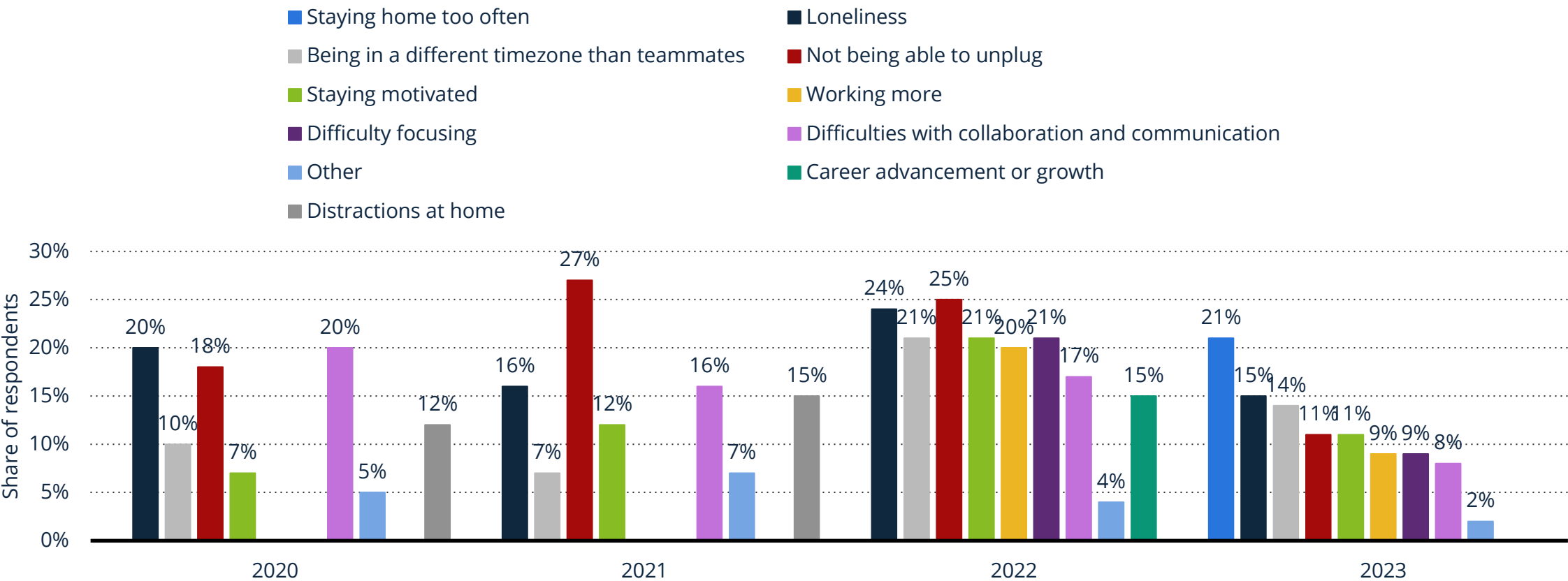
Benefits to working remotely worldwide in 2022

Benefits to working remotely worldwide 2022



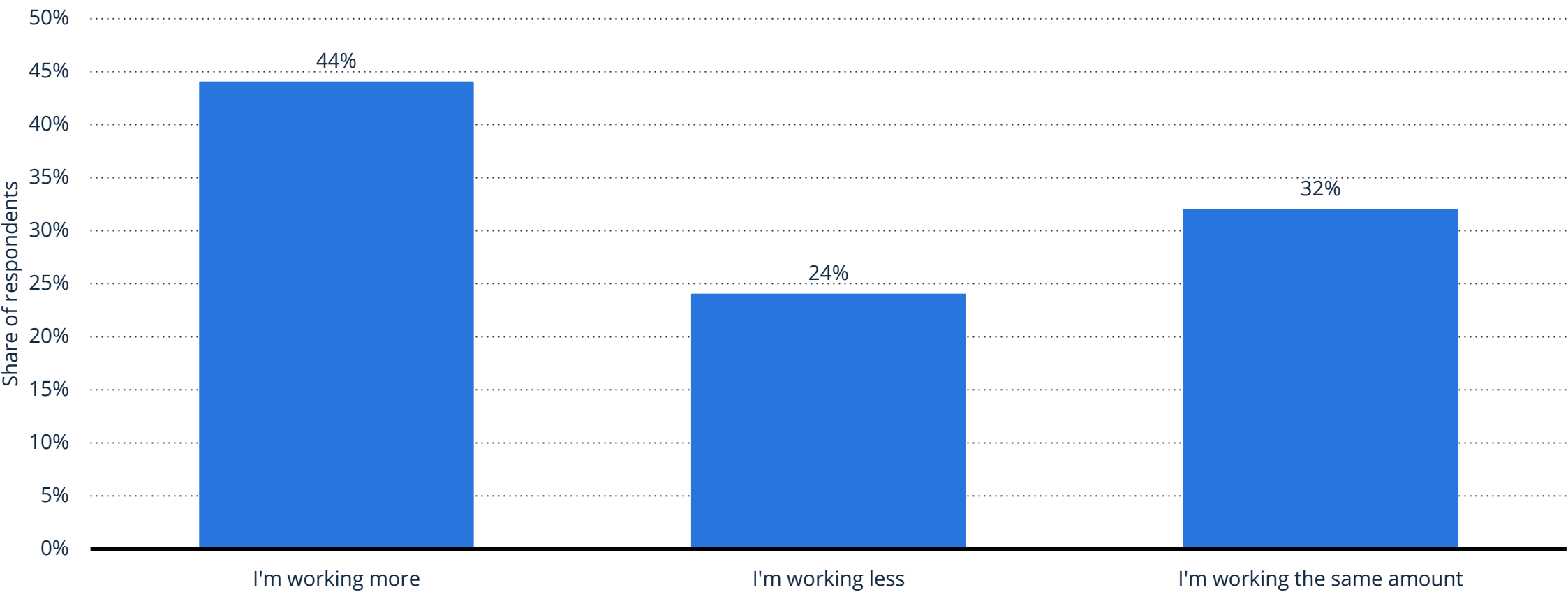
Struggles with working remotely worldwide from 2020 to 2023

Struggles with working remotely worldwide 2020-2023



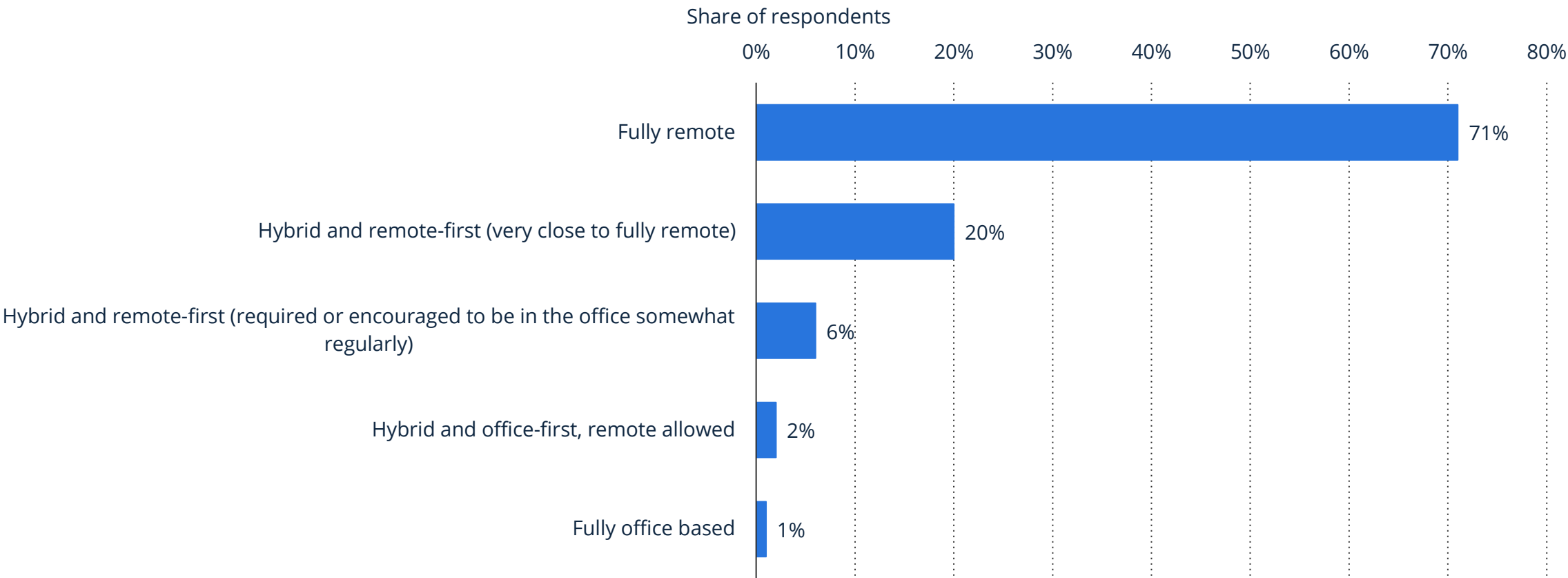
Would you say you are working more or less this year compared to last year?

Remote worker productivity worldwide compared to previous year in 2022



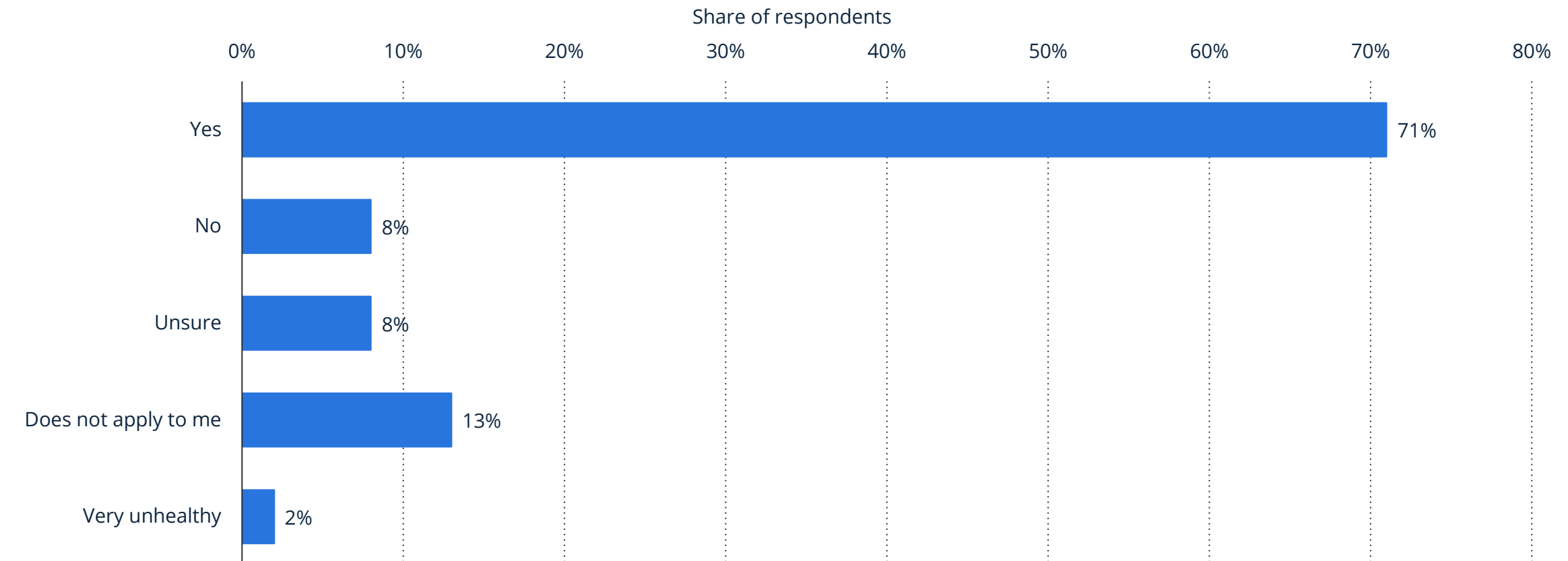
What kind of remote work structure would you like to have?

Preferred work structure for remote workers globally 2022



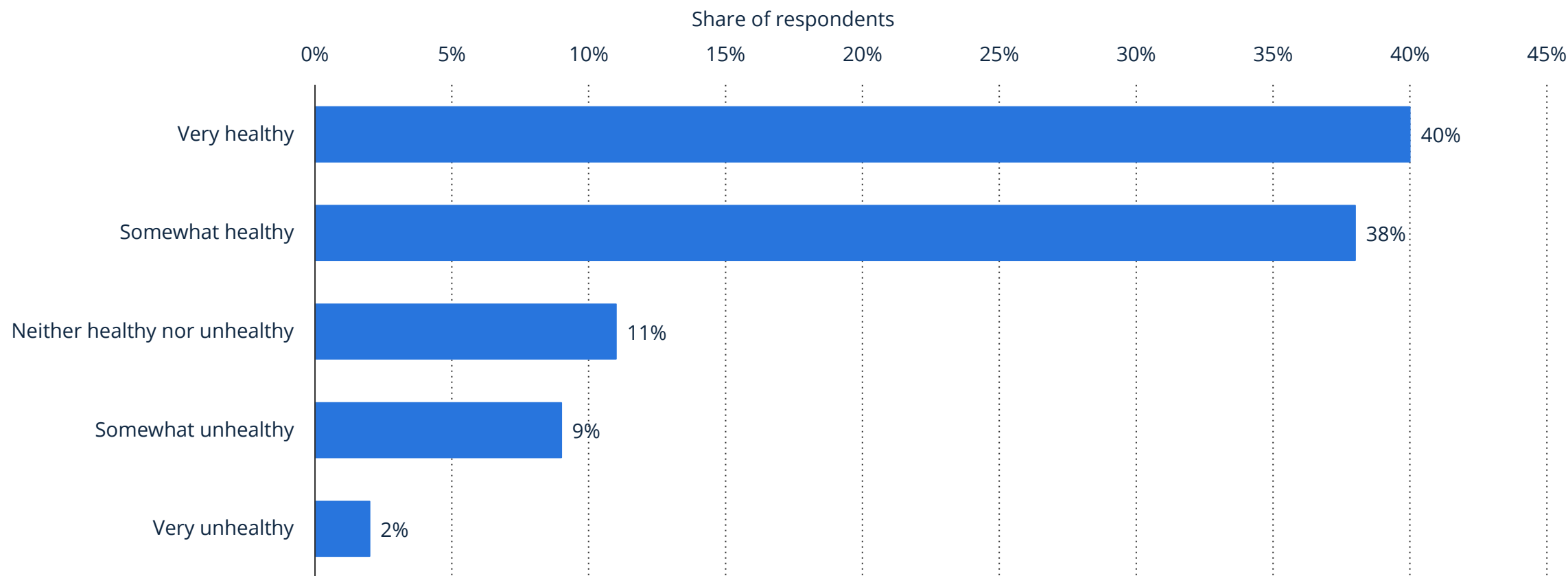
Is your company planning on permanently allowing some amount of remote work?

Remote workers in companies planning permanent remote work worldwide 2022



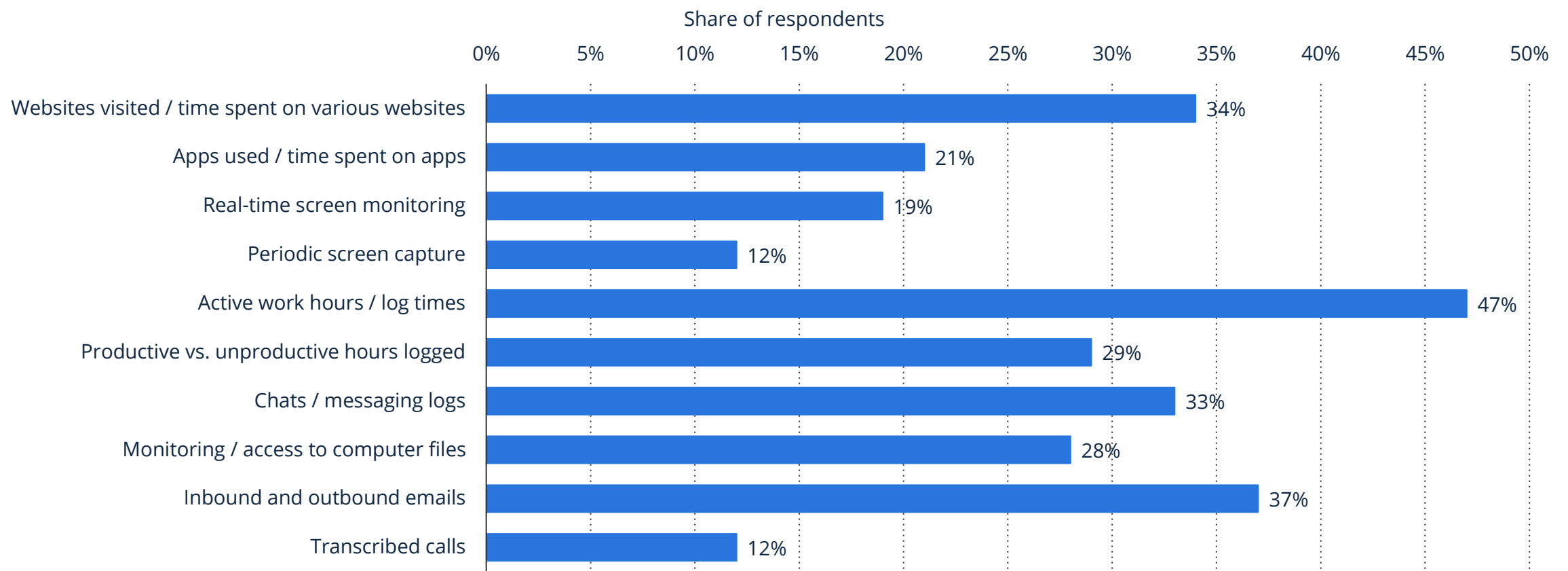
How would you currently describe your work-life boundaries?

Work-life boundaries among remote workers worldwide 2022



Popular surveillance activities suspected by employees in the United States in 2023

Surveillance activities presumed by employees in the U.S. 2023

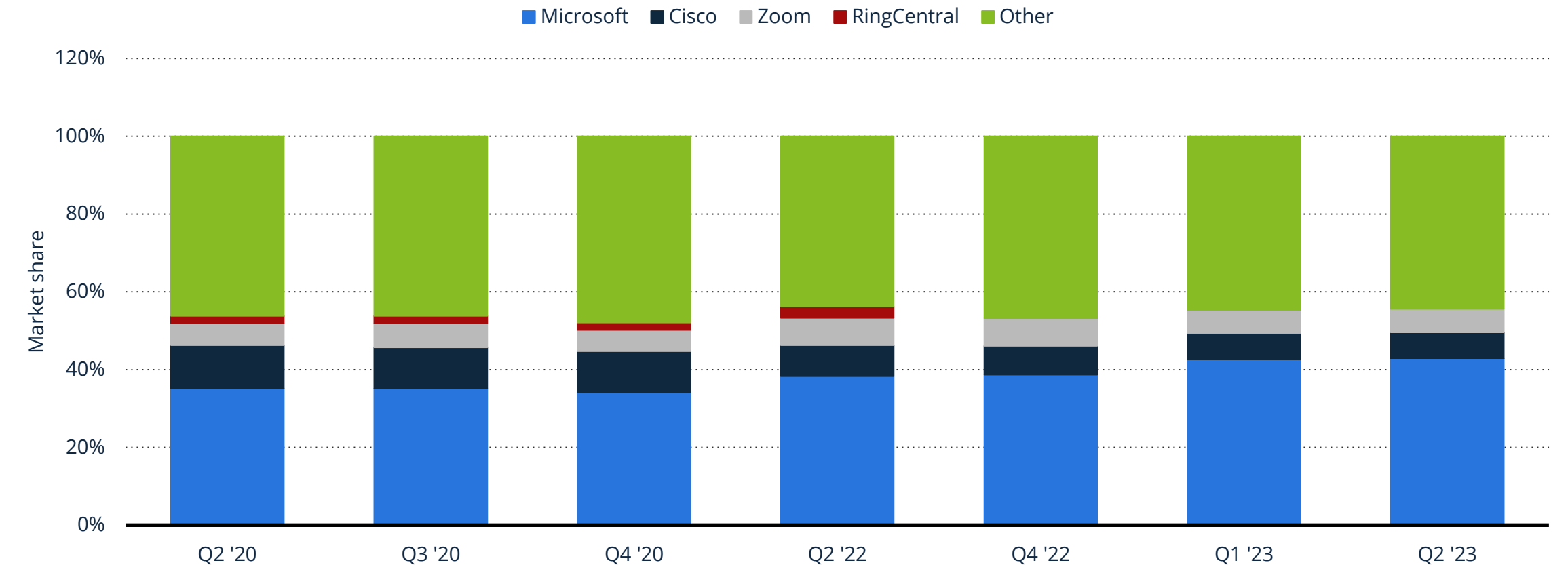


CHAPTER 04

Companies

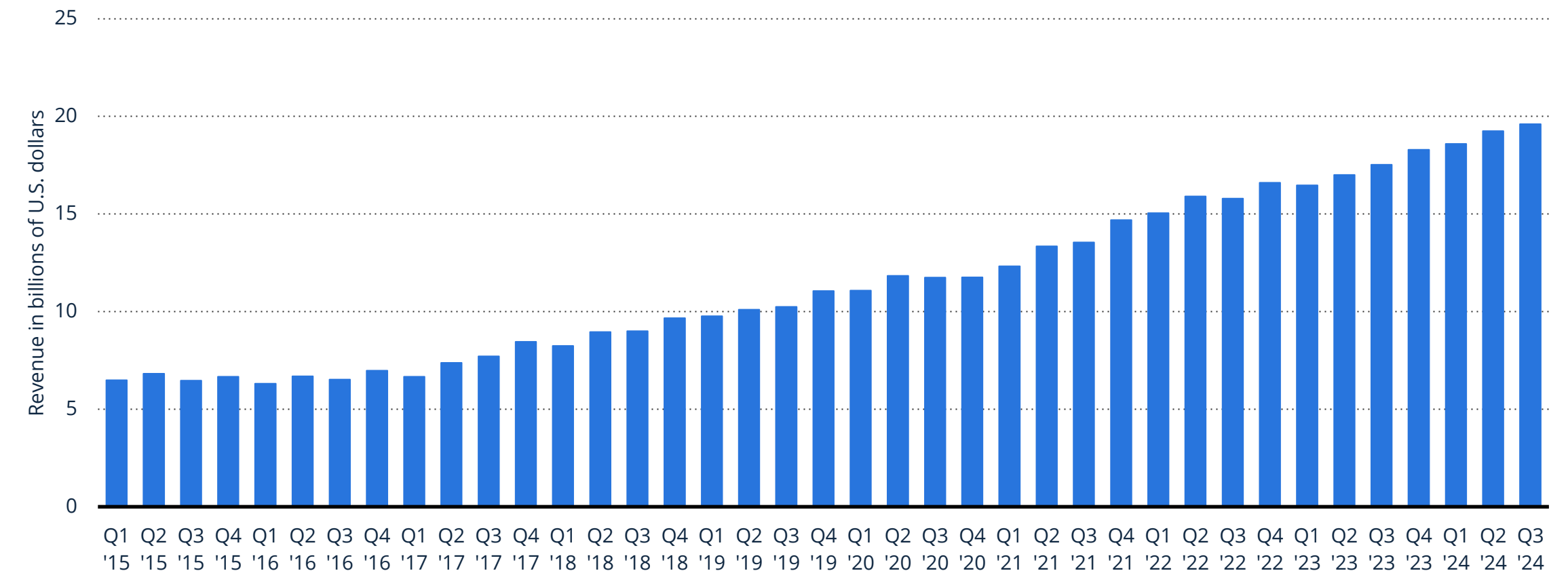
Global unified communications and collaboration market share from 2020 to 2023, by vendor and quarter

Global unified communications & collaboration market share 2020-2023, by vendor



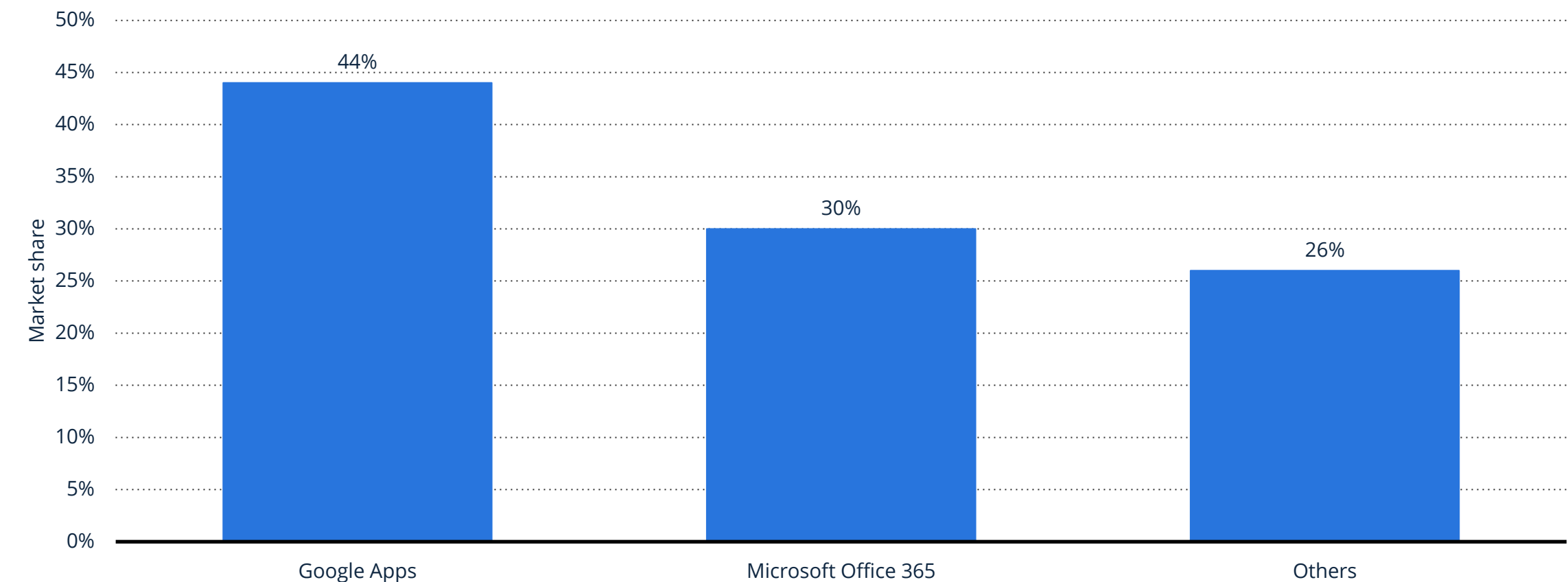
Productivity and business processes segment quarterly revenue for Microsoft Corporation from FY 2015 to FY 2024 (in billion U.S. dollars)

Microsoft's productivity and business processes revenue worldwide FY 2015-2024



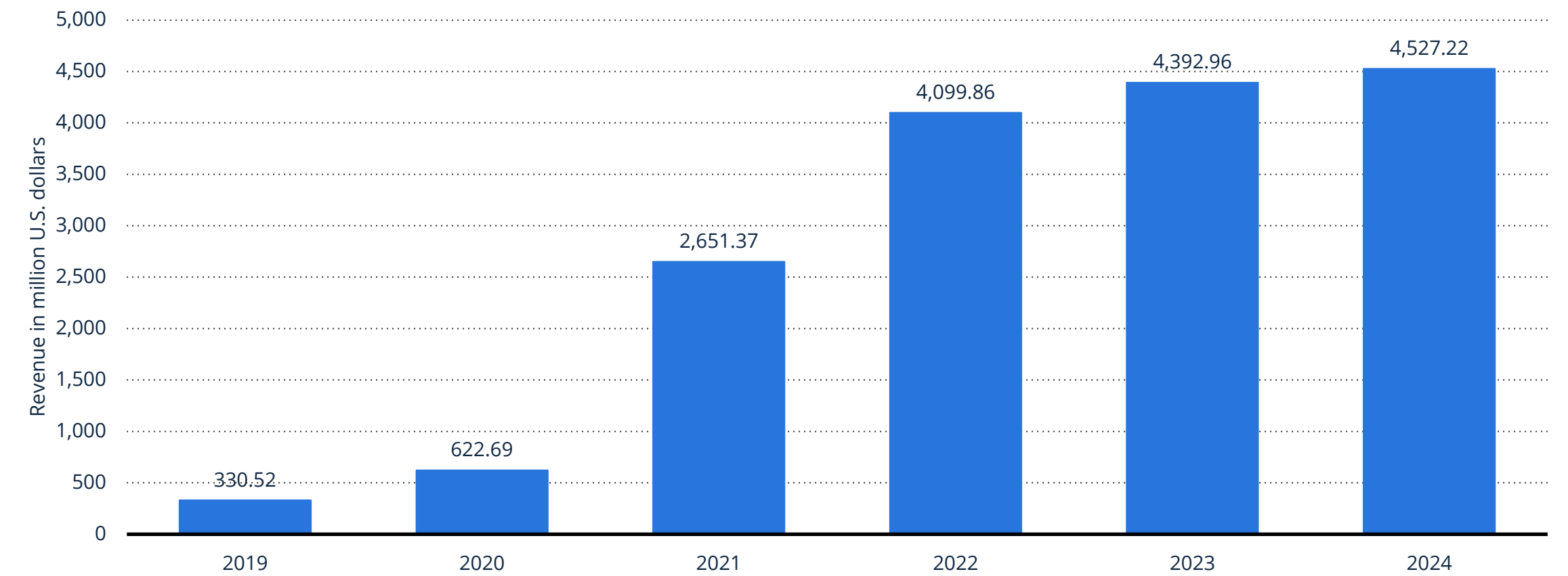
Market share of major office productivity software worldwide in 2024

Office productivity software market share worldwide 2024



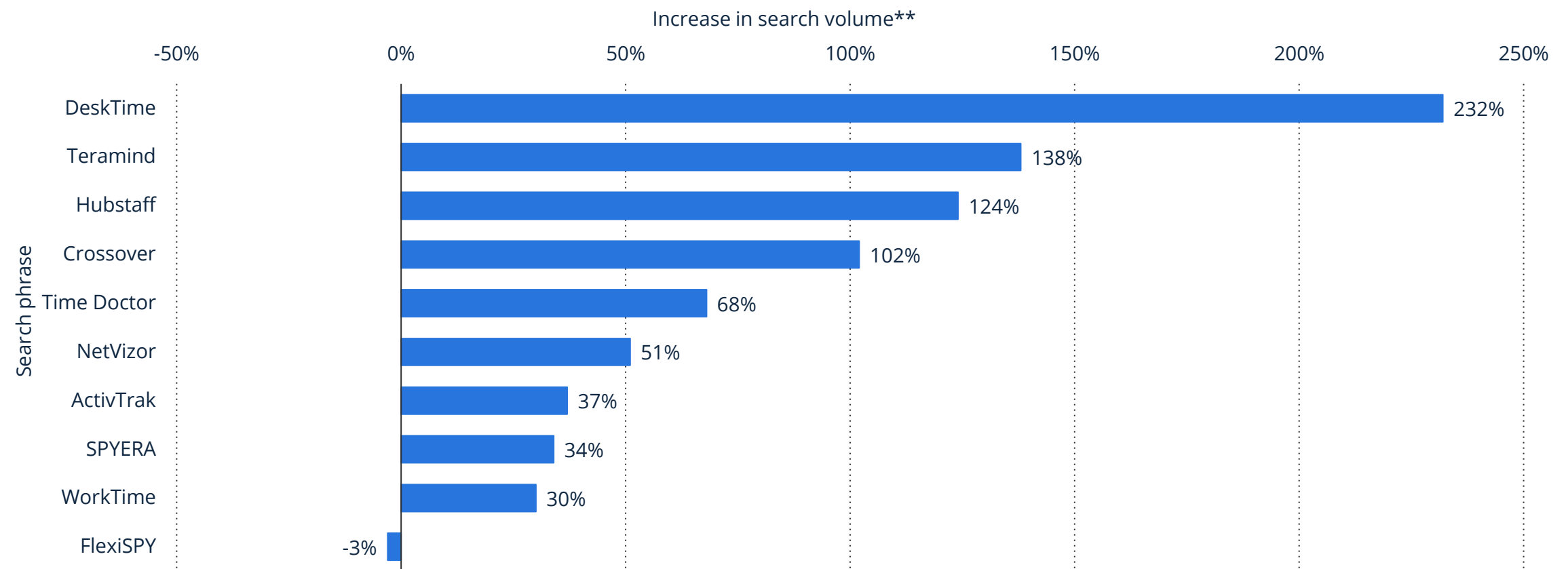
Zoom Video Communication's revenue worldwide from fiscal year 2019 to 2024 (in million U.S. dollars)

Global revenue of Zoom worldwide 2019-2024



Popular employee surveillance companies worldwide in 2023, by volume of internet*

Popular employee surveillance companies worldwide 2023

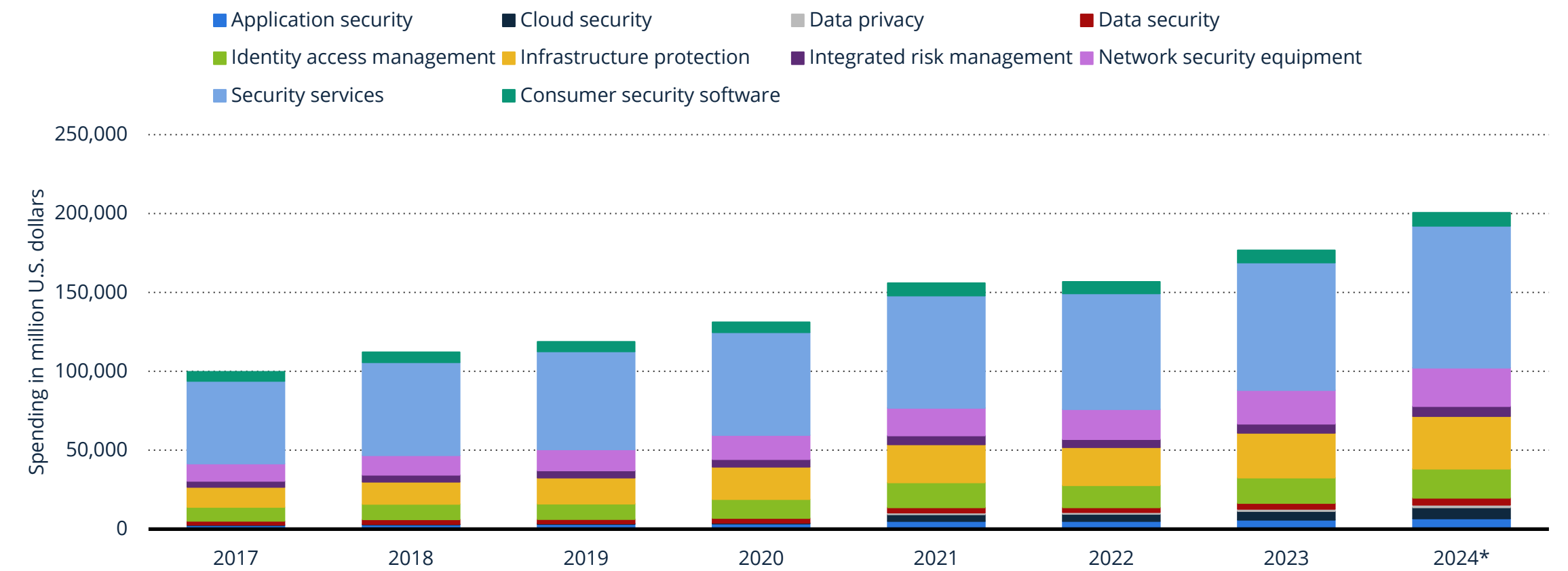


CHAPTER 05

Special focus: Keeping remote work secure

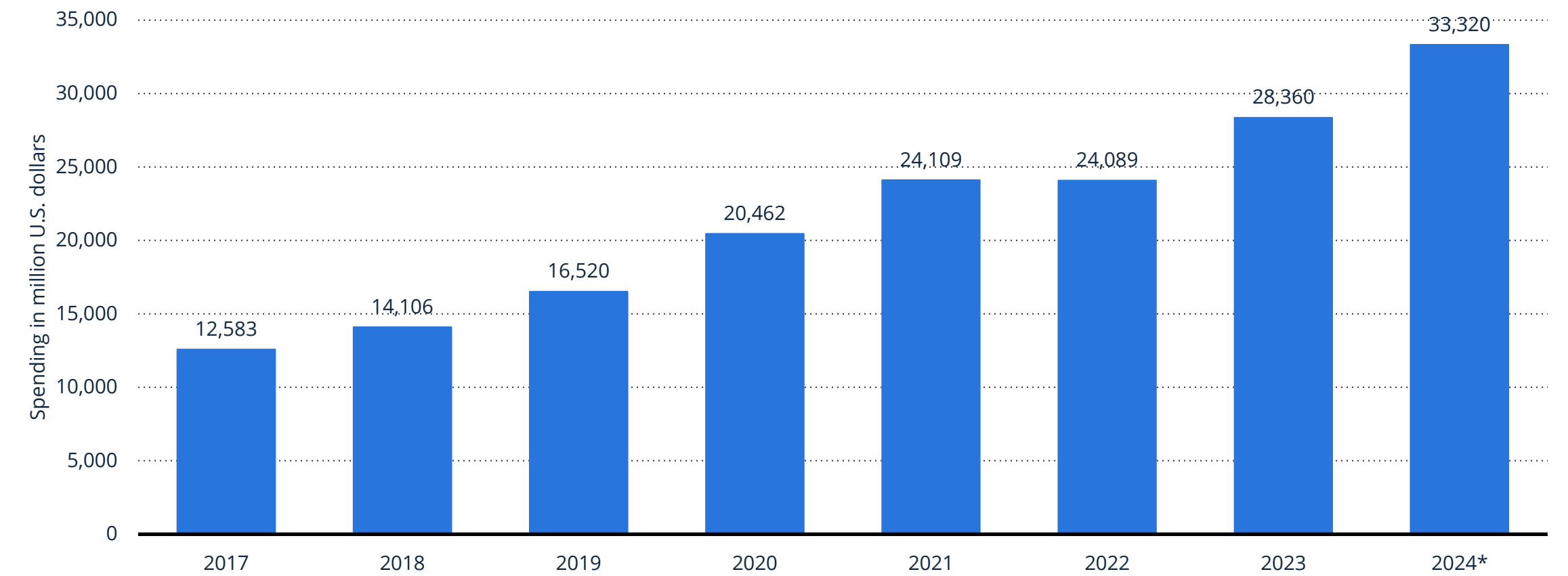
Information security spending worldwide from 2017 to 2024, by segment (in million U.S. dollars)

Total spending on global information security market 2017-2024, by segment



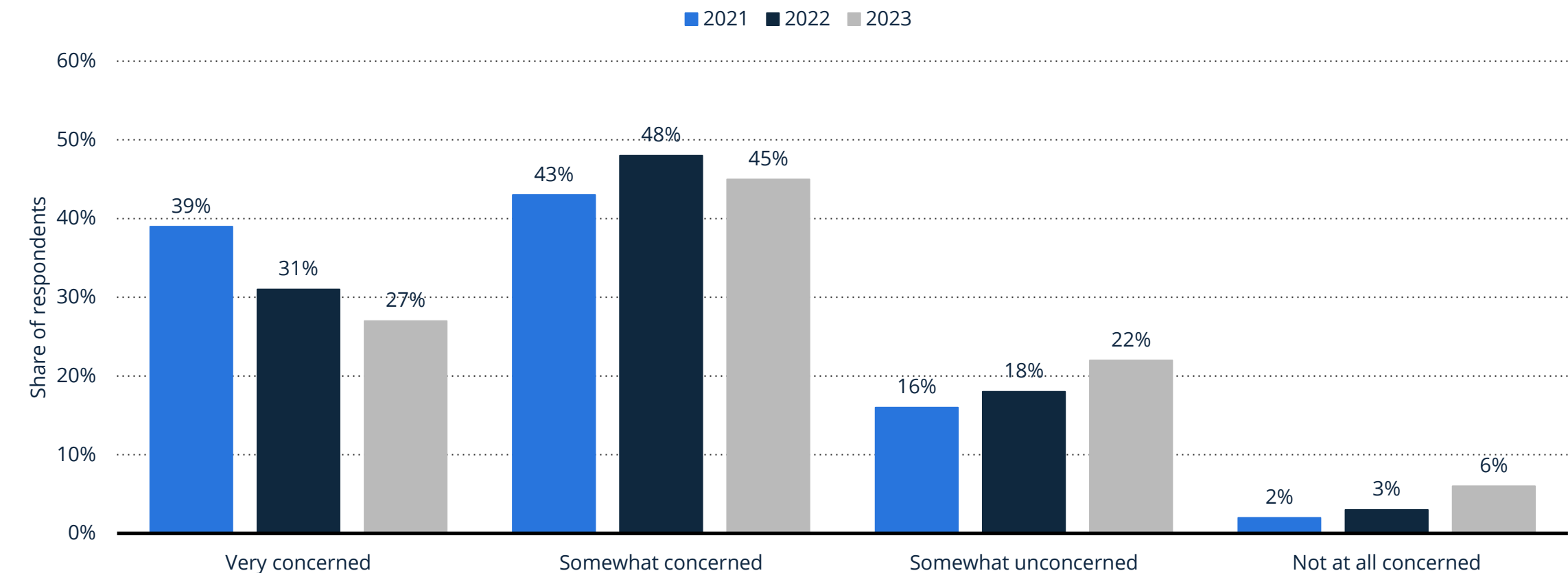
Security spending in the infrastructure protection segment worldwide from 2017 to 2024 (in million U.S. dollars)

Global IT security spending: infrastructure protection 2017-2024



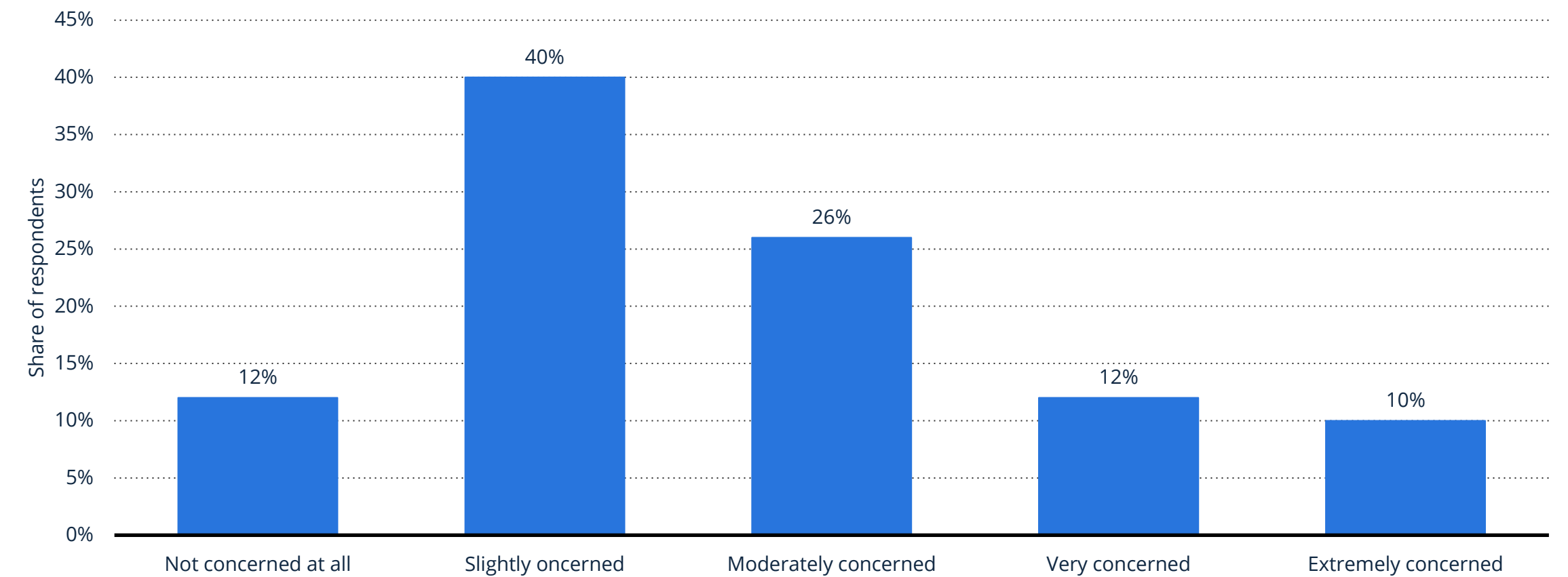
How concerned are you about the security risks/threats of employees working remotely?

Concern level about cybersecurity risks of remote work worldwide 2021-2023



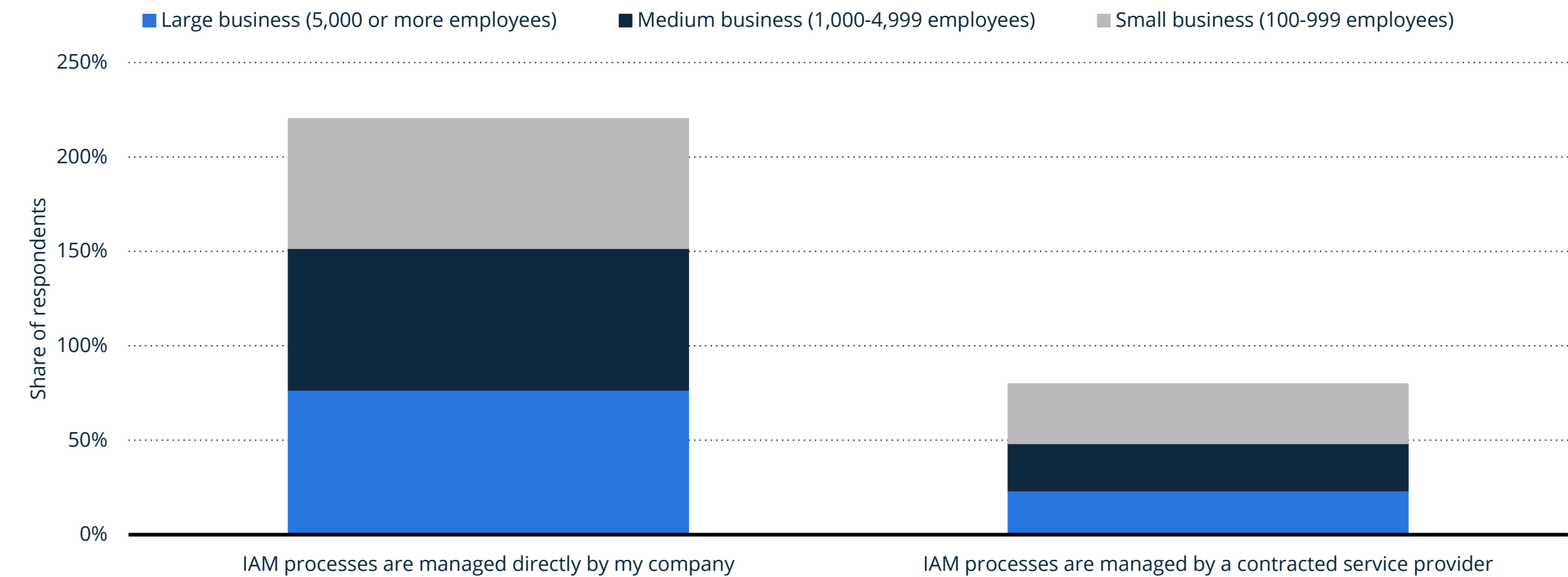
How concerned are you that VPN may jeopardize the ability to keep your IT environment secure?

Concerns about VPNs' threats to a secure IT environment worldwide 2023



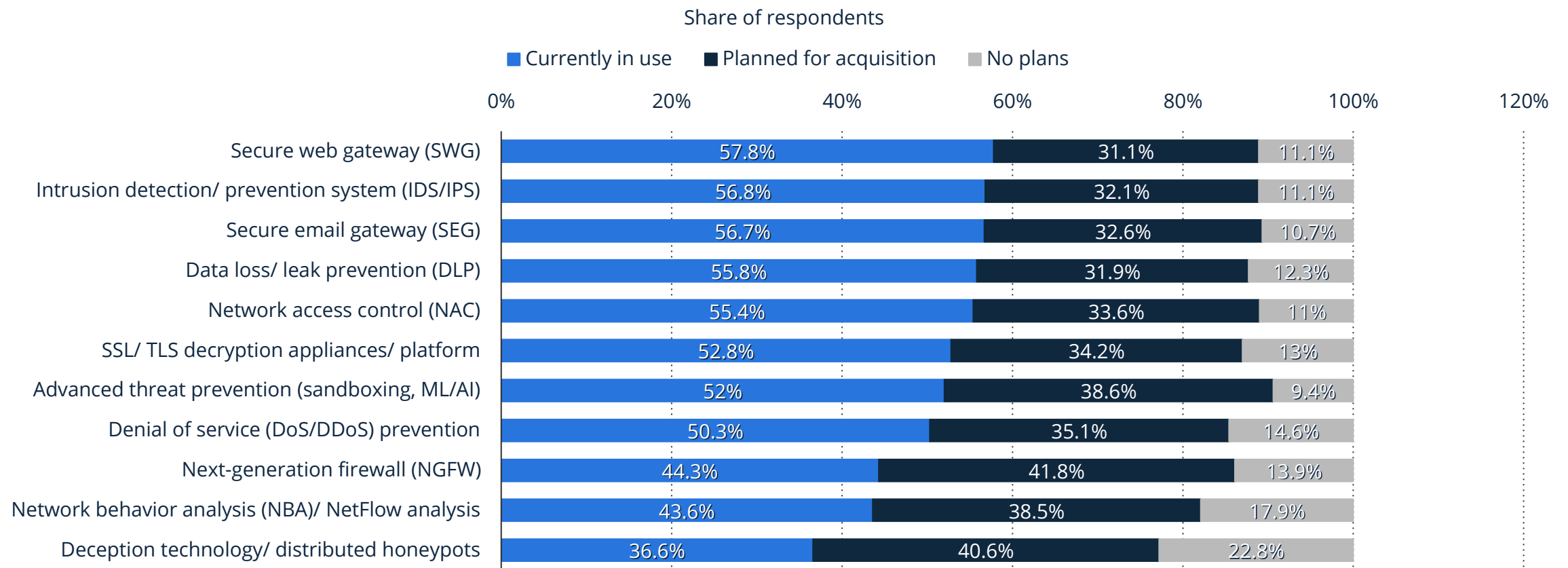
How are the identity and access management (IAM) processes managed within your organization?

IAM process management in organizations worldwide 2023, by company size



Which of the following network security technologies are currently in use or planned for acquisition (within 12 months) by your organization?

Companies' network security deployment status worldwide 2024, by technology



Sources

Buffer
Cionet
CyberEdge
Cybersecurity Insiders
EMA
Enlyft
Express VPN
Gartner
Harvey Nash
HYPR
IDC
Info-Tech Research Group
ISC2
Microsoft
Nash Squared
Nomad List
PayScale
Remote OK
S&P Global Market Intelligence
TeamBlind
Thales Group
Top10VPN

Yubico
Zoom Video Communications
Zscaler